



Prosper Bank closing branch lobbies due to coronavirus resurgence.

November 24, 2020

Due to the recent surge in Coronavirus (COVID-19) infections and hospitalizations along with restrictions provided by federal and state authorities, **Prosper Bank is closing Branch lobbies effective Friday, November 27th.** During this closure, we will work diligently to continue providing our customers with access to banking services while doing everything we can to reduce the risk of infection to our customers and associates. With that goal in mind, we will continue to operate our Branch Offices in the following manner.

- All Prosper Bank Branch drive-thru facilities will remain open and maintain normal business hours.
- Make an appointment to visit one of our branch locations. Appointments may be scheduled by calling the branch directly. Customers must wear a mask or face shield for the duration of any onsite appointment. Those that are unable to wear a mask or face shield due to medical complications will be served through our drive-thru or through accommodation measures that are aligned with the service needed.
- All Prosper Bank ATMs will continue to operate 24/7.

Online and Mobile Banking

With our Online and Mobile banking, customers can check account balances, transfer funds, pay bills, deposit checks and view eStatements.

Prosper Bank will continue to monitor this situation as it evolves and post additional communications as facts and circumstances dictate. Thank you for your business and understanding as we work together to keep everyone safe.